1. Which surgeon do you have an appointment with today?

________________________________

2. How old are you?
   a. Under 18
   b. 18-29
   c. 30-39
   d. 40-49
   e. 50-59
   f. 60-69
   g. >70

3. Are you male or female?
   a. Male
   b. Female

4. Highest level of education:
   a. Elementary school or junior high
   b. High school
   c. College graduate
   d. Professional/graduate school
   e. MD, DO, DDS, DMD, PhD

5. Have you seen another orthopedic surgeon for your current orthopedic problem?
   a. Yes
   b. No

6. Have you had prior surgery for your current orthopedic problem?
   a. Yes
   b. No

7. How many miles did you travel to attend your appointment today?
   a. Less than 30 miles
   b. 30-60 miles
   c. 60-120 miles
   d. 120-180 miles
   e. 180-240
   f. Greater than 240 miles

8. How did you initially learn about the physician you are seeing today?
   a. BWH Website
   b. Google search (or another search engine)
   c. Word of mouth
   d. Social networking site (ie. Facebook, Twitter, Linkedin, etc.)
   e. Insurance referral
f. Primary care physician referral
g. Billboard/Newspaper advertisement
h. Other _____________________

9. Have you done research about your problem or diagnosis on the internet prior to your appointment?
   a. Yes
   b. No

10. How much time do you spend on the internet per week for non-work related reasons?
    a. 0-1 hour
    b. 1-5 hours
    c. 5-10 hours
    d. 10-15 hours
    e. 15-20 hours
    f. 20+ hours

11. Do you use social networking websites such as Facebook or Twitter?
    a. Yes
    b. No

12. When selecting a new physician, do you utilize physician review websites, such as Angie’s List, Healthgrades.com or Vitals.com? (if no, skip to question 15)
    a. Yes
    b. No

13. Do these ratings impact who you prefer to see for a physician?
    a. Yes
    b. No

14. Have you ever written a comment or submitted a rating for any physician on a physician review website?
    a. No
    b. Yes and I wrote a good review about the physician
    c. Yes and I wrote a bad review about the physician

15. Which do you prefer to use to contact your physician’s office?
    a. Telephone
    b. E-mail